

**Report for: Service Delivery and Continuous Improvement PDG**

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Date of Meeting:	10 March 2025
Subject:	Environment and Enforcement Performance Report - Quarter Three
Cabinet Member:	Councillor Josh Wright- Cabinet Member for Service Delivery and Continuous Improvement
Responsible Officer:	Matthew Page - Head of Performance, People and Waste Luke Howard - Environment and Enforcement Manager
Exempt:	N/A
Wards Affected:	N/A
Enclosures:	None

**Section 1 – Summary and Recommendation(s)**

This report provides a quarterly update on key environment enforcement performance data including Fly tipping, Littering, Public Space Protection Orders and the issuing of Fixed Penalty Notices. It also gives a brief summary of the Councils Car Parking performance and the issuing of Penalty Charge Notices.

**Recommendation(s):**

This report is for noting only.

**Section 2 – Report**

- 1.0 This report provides an overview of the Environment and Enforcement service performance during quarter three of the 2024/25 financial year.

- 1.1 The Environment and Enforcement service has taken a greater enforcement stance during quarter three, issuing FPNs to individuals responsible for placing out black bags of waste in parts of the district away from their property. This has been particularly pertinent in areas such as car parks and localised communal areas where individuals believe they can deposit waste without being identified.
- 1.2 The service has been proactively working with landlords and residents in some challenging areas. This work has focused on providing practical solutions on waste placement and storage. Results so far have been extremely positive and the service is looking to build on this progress via further engagement, education and where required enforcement.

## 2.0 Car Parking

- 2.1 Car parking during quarter three has been promising regarding vends and user base. The service has continued to maintain its daily patrolling of the council assets. A significant shift towards cashless parking has been notable, with approx. 50% of users now opting to use our Ringo mobile payment service.
- 2.2 The offer of free parking on Saturdays in the lead up to Christmas was widely used and well received. Crediton Town Council found the offer particularly helpful during their light switch on.

## 2.3 Car Parking income Q3 inclusive of VAT

	Machine	Ringo	Total
Q3 24/25	£144,780.60	£109,544.70	<b>£254,325.30</b>
Q3 23/24	£157,055.45	£86,374.00	<b>£243,418.45</b>

## 2.4 Penalty Charge Notice Issuance

Quarter 3 (Oct-Dec)	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
<b>PCNs issued</b>	<b>387</b>	<b>399</b>	<b>738</b>	<b>690</b>	<b>728</b>

## 3.0 Environmental Enforcement

- 3.1 The service focus around managing household waste placement has been positive, with residents actively engaging with officers to overcome issues. It also provides assurance that many households wish to do the right thing in respect of their waste, but occasionally require assistance and support.
- 3.2 The service is always diligent and thorough when investigating reports of fly tipping. Obtaining evidence is crucial in successfully taking enforcement action against those who continue to commit enviro crime offences.
- 3.3 The service has successfully gained accreditation for the CSAS (community safety accreditation scheme). The scheme is operated by Devon and

Cornwall Police and provides accredited officers with additional powers, most notably the power to request names and address of individuals involved in enviro crime. Failure to provide a CSAS accredited officer with these details is an offence in itself.

### 3.3 Performance Statistics Environmental Enforcement

Q3	2023/24	2024/25
Patrols Conducted	51	74
FPNs Issued	6	12
Dog Fouling/PSPO	0	0
Littering	3	8
Fly Tipping	3	4
Abandoned Vehicle	2	0

3.4 Strong patrolling and resource has enabled the service to be far more visible within communities, thus preventing many offences from occurring in the first instance. The service encourages engagement from individuals who are aware of enviro crime issues. This engagement enables the service to focus our resource in areas that are experiencing particular issues.

### 3.5 Fly Tipping Statistics

	Fly tips			
	October	November	December	Total
2024/25	37	34	37	108
2023/24	35	52	28	115
Diff	-2	-18	9	-7

3.6 Fly Tipping reports regularly fluctuate by small amounts against comparative years. Quarter three has seen a small overall decrease in fly tipping reports received. Not all fly tipping reports can be investigated as many are items that evidence cannot be retrieved from, such as fencing, waste building materials.

### 3.7 Abandoned Vehicle Statistics

Total Reported	83
Not Abandoned/Gone	56
Action Required	19
Moved by owner after notice	18
Removed by MDDC	1
Fixed Penalty Notices issued	0*
Outstanding reports	0

\* No registered keeper on the removed vehicle

## **4.0 Looking Ahead**

- 4.1 Our side waste statistics are showing a healthy compliance from residents across the majority of the District with the Bin-It 123 scheme. There is currently a review being carried out of unauthorised additional bins being used by some residents which can cause health and safety issues for both our crews and the public if not compatible with our vehicles lifting mechanisms.
- 4.2 Part of the above review is around getting residents to put more recycling into the appropriate containers and caddies rather than black bag residual waste. This involves getting the right balance between our need to educate residents and enforce appropriately where required. Officers are starting to compile a new strategy that brings together the best elements of communication, education and enforcement to further increase our recycling rate and reduce our residual tonnage.

### **Financial Implications**

There are no financial implications as a direct result of this report.

### **Legal Implications**

The Authority has a statutory responsibility to fulfil investigation and enforcement into environmental crimes such as abandoned vehicles, littering, fly tipping and public space protection orders.

### **Risk Assessment**

Risk assessments in relation to the role of District Officer are in place. No further risk assessment is required.

### **Impact on Climate Change**

The report is focused on advising how the service is actively working to reducing environmental crime. This will have a positive impact on climate and the corporate strategy relating to this.

### **Equalities Impact Assessment**

There are no equality issues identified in this report.

### **Relationship to Corporate Plan**

The service development is designed to align with our corporate plan to reduce environmental crime issues within the district.

### **Section 3 – Statutory Officer sign-off/mandatory checks**

**Statutory Officer:** Andrew Jarrett

Agreed by or on behalf of the Section 151 Officer

**Date:** 25 February 2025

**Statutory Officer:** Maria de Leiburne

Agreed on behalf of the Monitoring Officer

**Date:** 25 February 2025

**Chief Officer:** Stephen Walford

Agreed by or on behalf of the Chief Executive/Corporate Director

**Date:** 25 February 2025

**Performance and risk:** Steve Carr

Agreed on behalf of the Corporate Performance & Improvement Manager

**Date:** 26 February 2025

**Cabinet member notified:** (yes/no)

### **Section 4 - Contact Details and Background Papers**

**Contact:** Luke Howard - Environment and Enforcement Manager

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**Background papers:** None